Welcome to SUA Discussion Webinar:
Using the AGID Database

Presenter: Amy Wiatr-Rodriguez, MSW
Facilitator: Magda Hageman-Apol

The webinar will begin at 3:30 p.m. Eastern Daylight Time
Outline

• Does data matter?
• Examples of using AGID & other tools
• Questions & Discussion

Errors using inadequate data are much less than those using no data at all.
– Charles Babbage

DOES DATA MATTER?
YES!

• The Aging Network is experiencing significant changes:
  – Increasing demands
  – New service models (e.g., Managed LTSS)
  – Shrinking budgets
• Becoming data driven organizations is essential to surviving & thriving in this environment
• And . . . It’s required for ACL’s Congressional Budget Justifications, Annual Performance Plan and Report, AOA Annual Report to Congress, Strategic Review, Risk Management, GAO studies, Congressional inquiries, and more . . .

Data & Performance: Key to Thriving

• Basic information that AoA/ACL collects in the SPR helps the Aging Network at federal, state, and local levels to know how we are doing:
  – What volume of services are we providing?
  – Are we targeting clients appropriately?
  – How intensely are we providing services?
  – How efficiently and reasonably are we using resources?
  – Are we leveraging other resources?
Polling Question 1
What are the data comparisons that interest you most? 
(Rank order with 5 being most interested and 1 being least interested)

- Units per client?
- Expenditures per unit?
- Percent of clients at High Nutrition Risk?
- Program income per unit?
- Other (please describe using Questions/Chat feature)

Ultimately, the goal is to have accurate data for use in program management decisions.

Does the data reflect reality?

If so, are you happy with the reality or do you want to change it?
Program management decisions may include:

- Service mix / definitions
- Client targeting
- Communicating program accomplishments and/or needs
- Advocating for program clients and resources
- Efficiency
- Establishing monitoring or evaluation focus

What data comparisons to review

- Current year – does the data look complete and reasonable?
- Trends – how do you compare to yourself over time?
- Comparison to others – how do you compare to others, especially your peers?
- Averages – how do you compare to averages?
- Outliers – are you an outlier on either end?
The best time to plant a tree was 20 years ago. The second best time is now.
– Chinese Proverb

### EXAMPLES

### Missing Data Report - 2 Year Comparison

**Federal Fiscal Years**: 2010 vs. 2014

**Report Date**: 7/2/2015

**State**: [State Name]

**Section I.B: Elderly Clients (Registered Services, Cluster 2 Services)**

<table>
<thead>
<tr>
<th>Section I.B</th>
<th>Total*</th>
<th>Congregate Meals</th>
<th>Congregate Meals % Missing</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>FY2010</td>
<td>FY2014</td>
<td>% diff</td>
</tr>
<tr>
<td>Total Clients:</td>
<td>90,480</td>
<td>85,613</td>
<td>-5.4%</td>
</tr>
<tr>
<td>Total With Age:</td>
<td>90,261</td>
<td>85,521</td>
<td>-5.3%</td>
</tr>
<tr>
<td>Total With Age Per SPR:</td>
<td>90,261</td>
<td>85,521</td>
<td>-5.3%</td>
</tr>
<tr>
<td>With Age - (sum) Age Cols:</td>
<td>0</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Age Missing</td>
<td>219</td>
<td>92</td>
<td>-58.0%</td>
</tr>
<tr>
<td>Gender Missing</td>
<td>4,938</td>
<td>661</td>
<td>-86.6%</td>
</tr>
<tr>
<td>Rural Missing</td>
<td>40,498</td>
<td>703</td>
<td>-98.3%</td>
</tr>
<tr>
<td>Poverty Missing</td>
<td>38,750</td>
<td>29,074</td>
<td>-25.0%</td>
</tr>
<tr>
<td>Live Alone Missing</td>
<td>18,403</td>
<td>12,595</td>
<td>-31.6%</td>
</tr>
<tr>
<td>Ethnicity Missing</td>
<td>42,805</td>
<td>5,746</td>
<td>-86.6%</td>
</tr>
<tr>
<td>Race Missing</td>
<td>46,944</td>
<td>7,694</td>
<td>-83.6%</td>
</tr>
<tr>
<td>Client Summary (Title III, Parts B, C, and D)</td>
<td>FFY2010</td>
<td>FFY2014</td>
<td>% Diff.</td>
</tr>
<tr>
<td>---------------------------------------------</td>
<td>---------</td>
<td>---------</td>
<td>---------</td>
</tr>
<tr>
<td>% Minority Clients</td>
<td>10.00%</td>
<td>18.10%</td>
<td>80.98%</td>
</tr>
<tr>
<td>% Rural Clients</td>
<td>22.20%</td>
<td>26.29%</td>
<td>18.44%</td>
</tr>
<tr>
<td>% Clients Below Poverty</td>
<td>37.39%</td>
<td>45.21%</td>
<td>20.93%</td>
</tr>
<tr>
<td># Clients with 3+ ADLs</td>
<td>32,041</td>
<td>37,527</td>
<td>17.12%</td>
</tr>
<tr>
<td># of Persons Served at High Nutrition Risk</td>
<td>22,501</td>
<td>20,211</td>
<td>-10.18%</td>
</tr>
</tbody>
</table>

Where to start?

AGID:

Polling Question 2

Have you used the AGID database before to compare your data to other states’ data, to other national averages and/or to the country as a whole?

- Yes
- No

Using AGID
State Profiles

Click on the state below for profiles of state OAA programs and National tables with state-specific data.

View a Profile of All OAA Programs, including all 50 States, DC & US Territories

Profile of State OAA Programs: California

When viewing multi-year data, you may scroll a table horizontally by holding the Ctrl key and using your mouse wheel. You may also use the scrollbar at the bottom of the table.

Part A. Population Estimates

<table>
<thead>
<tr>
<th>Data Element</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Resident Population</td>
<td>37,333,061</td>
<td>37,668,061</td>
<td>37,999,878</td>
</tr>
<tr>
<td>Persons 60+</td>
<td>6,129,076</td>
<td>6,342,089</td>
<td>6,554,588</td>
</tr>
<tr>
<td>Persons 60+ as a % of All Ages</td>
<td>16.4%</td>
<td>16.8%</td>
<td>17.2%</td>
</tr>
<tr>
<td>Persons 60-64</td>
<td>3,851,944</td>
<td>1,940,412</td>
<td>1,954,620</td>
</tr>
<tr>
<td>Persons 65-74</td>
<td>2,296,219</td>
<td>2,384,402</td>
<td>2,545,425</td>
</tr>
<tr>
<td>Persons 75-84</td>
<td>1,373,018</td>
<td>1,288,842</td>
<td>1,405,195</td>
</tr>
<tr>
<td>Persons 85+</td>
<td>607,204</td>
<td>629,639</td>
<td>649,348</td>
</tr>
<tr>
<td>% Women/100 Men Age 60+</td>
<td>122.7</td>
<td>122.3</td>
<td>121.8</td>
</tr>
<tr>
<td>Minority Persons 60+</td>
<td>2,450,890</td>
<td>2,520,487</td>
<td>2,550,861</td>
</tr>
<tr>
<td>Minority Persons 60+ as a % of All Persons 60+</td>
<td>39.2%</td>
<td>39.0%</td>
<td>40.8%</td>
</tr>
<tr>
<td>Black Non Hispanic Persons 60+ as a % of All Persons 60+</td>
<td>5.4%</td>
<td>5.4%</td>
<td>5.4%</td>
</tr>
</tbody>
</table>
### Part F. Persons Served/Service - Units

<table>
<thead>
<tr>
<th>Data Element</th>
<th>Modifier</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal Care</td>
<td>Persons Served</td>
<td>106,095</td>
<td>102,876</td>
<td>108,212</td>
</tr>
<tr>
<td></td>
<td>Service Units</td>
<td>18,567,017</td>
<td>13,455,110</td>
<td>14,882,605</td>
</tr>
<tr>
<td>Homemaker</td>
<td>Persons Served</td>
<td>148,807</td>
<td>144,251</td>
<td>148,733</td>
</tr>
<tr>
<td></td>
<td>Service Units</td>
<td>15,514,357</td>
<td>12,240,759</td>
<td>13,125,230</td>
</tr>
<tr>
<td>Chore</td>
<td>Persons Served</td>
<td>37,157</td>
<td>35,120</td>
<td>34,384</td>
</tr>
<tr>
<td></td>
<td>Service Units</td>
<td>1,053,129</td>
<td>1,309,433</td>
<td>933,018</td>
</tr>
<tr>
<td>Home Delivered Meals</td>
<td>Persons Served</td>
<td>868,076</td>
<td>856,471</td>
<td>851,204</td>
</tr>
<tr>
<td></td>
<td>Service Units</td>
<td>145,434,444</td>
<td>119,145,530</td>
<td>117,301,065</td>
</tr>
<tr>
<td>Adult Day Care/Health</td>
<td>Persons Served</td>
<td>20,724</td>
<td>18,977</td>
<td>19,269</td>
</tr>
<tr>
<td></td>
<td>Service Units</td>
<td>10,209,894</td>
<td>8,013,251</td>
<td>8,000,089</td>
</tr>
<tr>
<td>Case Management</td>
<td>Persons Served</td>
<td>464,491</td>
<td>453,005</td>
<td>452,013</td>
</tr>
<tr>
<td></td>
<td>Service Units</td>
<td>4,123,835</td>
<td>3,644,394</td>
<td>3,982,975</td>
</tr>
<tr>
<td>Assisted Transportation</td>
<td>Persons Served</td>
<td>20,762</td>
<td>22,526</td>
<td>31,050</td>
</tr>
<tr>
<td></td>
<td>Service Units</td>
<td>1,483,816</td>
<td>1,190,617</td>
<td>1,158,411</td>
</tr>
<tr>
<td>Congregate Meals</td>
<td>Persons Served</td>
<td>1,733,176</td>
<td>1,560,585</td>
<td>1,626,532</td>
</tr>
<tr>
<td></td>
<td>Service Units</td>
<td>96,426,593</td>
<td>88,587,614</td>
<td>86,272,020</td>
</tr>
<tr>
<td>Nutrition Counseling</td>
<td>Persons Served</td>
<td>25,739</td>
<td>31,917</td>
<td>29,845</td>
</tr>
<tr>
<td></td>
<td>Service Units</td>
<td>48,422</td>
<td>64,412</td>
<td>58,797</td>
</tr>
</tbody>
</table>

### Data-at-a-Glance (SPR)

#### Database:
- SPR 2005 and Later

#### Year:
- 2013

#### Geography:
- States

#### Data Element:
- Clients
- Client Detail by Poverty Status
- Client Detail by ADLs
- Client Detail by IADLs
- Units
- Expenditures
- Providers
- Senior & Senior Centers
- Staffing
- Grandparents - Characteristics by Age
- Grandparents - Additional Data
- Caregivers - Characteristics by Age
- Caregivers - Additional Data
- Legal Assistance/Abuse Prevention

#### Home Delivered Meals
- U.S. Totals (50 States + DC): 134,030,416
  - New York: 12,378,438
  - Texas: 11,325,253
  - California: 10,324,823
Data-at-a-Glance (SPR)

**Establishment:** SPR 2013 and Later

**Year:** 2013

**Age:** Total - All Age Groups

**Service:** Home Delivered Meals

**ADL:** Total - All ADL Categories

**Data Element:**
- Clients
- Client Detail by Poverty Status
- Client Detail by ADLs
- Client Detail by IADLs
- Units
- Expenditures
- Providers
- Focal Points & Senior Centers
- Staffing
- Grandparents - Characteristics by Age
- Grandparents - Additional Data
- Caregivers - Characteristics by Age
- Caregivers - Additional Data
- Legal Assistance/Abuse Prevention

**Geography**

<table>
<thead>
<tr>
<th>Poverty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rhode Island</td>
</tr>
<tr>
<td>Maryland</td>
</tr>
<tr>
<td>District of Columbia</td>
</tr>
<tr>
<td>Hawaii</td>
</tr>
</tbody>
</table>

Data-at-a-Glance (SPR)

**Establishment:** SPR 2013 and Later

**Year:** 2013

**Geography:** States

**Data Element:**
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- Legal Assistance/Abuse Prevention

**Geography**

<table>
<thead>
<tr>
<th>Home Delivered Meals</th>
</tr>
</thead>
<tbody>
<tr>
<td>U.S. Totals (50 States + DC)</td>
</tr>
<tr>
<td>New Hampshire</td>
</tr>
<tr>
<td>Guam</td>
</tr>
<tr>
<td>District of Columbia</td>
</tr>
</tbody>
</table>
Polling Question 3

How would you rate your comfort level with using the AGID site?

• Excellent
• Very Good
• Good
• Fair
• Poor
Example of Region VI & VIII Data Comparison

Percent of Home-Delivered Nutrition Clients with 3+ ADL

Regions V & VII High Nutrition Risk Clients Served - FY 2013
2. Are current consumers served "at risk"?

Number of consumers by "risk" group

Program Income as Percentage of Total Expenditures
Other Considerations

- Who needs to be a part of your Nutrition Program data review team?
  - Data contacts
  - Fiscal contacts
  - Monitoring contacts
  - Other? (E.g., field, planning or management staff)

Summary

Use AGID, your SPR data, and other data resources to manage your Nutrition Programs!

Does the data reflect reality?
- Is the data accurate & complete?

If so, are you happy with the reality or do you want to change it?
- Does your program data reflect your policies and goals?
- Do you want to change your policies and goals?
QUESTIONS & DISCUSSION

Contact your ACL State Liaison with any questions or for more info!